

## SafeLink Wireless

SafeLink Wireless is a government supported program that provides a free cell phone and airtime each month for income-eligible customers.

### Applying

#### **What is the easiest way to apply for SafeLink Wireless Service in Maine?**

The easiest and fastest way to apply for service is using this site. In addition, if you elect to qualify based on program participation we will qualify you immediately and send you your phone in the next 5-10 days.

If you do not use this site we will mail you a form that you will need to sign and return. This step will add a minimum of 2-4 weeks to the approval process.

### Eligibility

#### **How do I know whether or not I am eligible for SafeLink Wireless Service in Maine?**

##### **General Eligibility Programs:**

You are eligible if you receive benefits from one of the following programs:

- Emergency Assistance Program
- Home Energy Assistance Program (HEAP)
- Medicaid (known as MaineCare)
- Supplemental Nutrition Assistance Program (Food Stamps)
- Supplemental Security Income (SSI)
- Temporary Assistance to Needy Families (TANF)

#### **When will my SafeLink Wireless Service expire?**

Your SafeLink Wireless service will expire when you are no longer eligible for benefits or if you fail to re-qualify after a year of enrollment. We will contact you with a friendly reminder before your annual verification is due. Your SafeLink Wireless service will also expire when you are no longer eligible for benefits and you voluntarily cancel service from the program as required by the FCC. If you are randomly selected for the annual verification audit you will be required to provide photocopies of full documentation for proof of program or specific documentation for Federal Poverty Guideline Income qualification. Failure to provide photocopy proof of documentation will disqualify you and will require you to be cancelled from the SafeLink Wireless Lifeline benefit. The FCC also requires subscribers of SafeLink Wireless to self-verify under Penalty of Perjury for Head of Household and Single Lifeline Benefit from SafeLink Wireless on an annual basis. If you are no longer eligible and cancel your service from the program, you can function as a regular TracFone Wireless customer through your SafeLink Wireless phone and you will be able to purchase TracFone Airtime cards and value plans to add additional airtime minutes and service days.

### **How many Minutes does the SafeLink Wireless Service offer?**

Our SafeLink Wireless service provides a 68 minute plan on a monthly basis at NO COST to the customer. We also provide you with a FREE SafeLink Wireless phone at no cost. That is right, 68 MINUTES EVERY MONTH AND A PHONE FOR FREE!

### **How do I continue to receive SafeLink Wireless benefits?**

You can continue to receive SafeLink Wireless benefits for as long as you continue to be eligible. Eligibility is reviewed annually. Your benefits will be discontinued when you no longer meet the eligibility requirements.

### **Additional Questions**

Please contact our SafeLink Wireless information line at: **1-800-378-1684**  
Monday through Saturday, 8a.m. to 10p.m. and Sunday 8a.m. to 7p.m, Eastern Standard Time.

<https://www.safelinkwireless.com/>